tenom

MANAGED TECHNOLOGY SERVICES

Know how your technology is run and what it will cost.

You should be able to see how your technology is set up, who looks after it and what it will cost next year, the same way you can for the rest of the business.



Is your technology equipped to support where your business wants to go?

New hires, new locations and new clients all depend on the systems underneath them. Most Canadian businesses haven't yet reached the level of the leaders.[1]

8 in 100

Canadian businesses are among BDC's most digitally advanced

Up to 38%

more productive if the rest caught up, BDC estimates

WHAT LEADERSHIP TEAMS ARE DEALING WITH

Older systems need a plan

Microsoft stopped supporting Windows 10 on Oct. 14, 2025.[2] Office servers and part-cloud setups are harder to secure and maintain.

Staff use AI without clear rules

42% of Canadian employees don't know of any employer controls on AI use.[3] Company information can end up in public AI tools.

Too much depends on one person

When one person knows how everything is set up, a resignation or a sick day becomes a business problem.

A stolen login is the most common way in

More than 80% of incidents Field Effect investigated in 2025 began with a compromised login, such as Microsoft 365.[4] One login can send payment requests from a real company address.

IT spending is hard to budget

Repairs, overlapping subscriptions and projects priced after the work is done make technology costs hard to plan.

1. BDC, Digital Transformation & AI Study, June 3, 2026. Survey of 1,500 businesses; productivity figure is modelled.
2. "Microsoft Officially Ends Windows 10 Support Today, October 14 2025," Guru3D, Oct. 14, 2025.
3. KPMG in Canada, Generative AI Adoption Index 2025, November 2025. Survey of 2,239 employees.
4. Field Effect, *2026 Cyber Threat Outlook*, March 10, 2026. Based on Field Effect's incident investigations in 2025.



THE TENOM WAY · A CONTINUOUS CYCLE

How Tenom runs your technology

Tenom fits your technology to how you actually work, then holds it to a written standard it can prove.

LEGACY — MODERN

Assess	Modernize	Manage	Review
Tenom looks at your systems, risks and business goals the same thorough way every time. You get findings and priorities specific to your business.	Older systems are replaced in planned stages, paced to suit the business. The more modern your systems, the lower your monthly rate.	Day-to-day support and security are handled by one team that knows your setup. Your systems are watched around the clock to catch problems before they disrupt your business.	Tenom meets with your leadership team regularly to plan for what's next, from new hires and locations to tools like AI.

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LOCATIONS IN CANADA

1,000+
CLIENTS SUPPORTED

94%
CUSTOMER RETENTION

24/7
SUPPORT

How is it priced?

Managed services are billed monthly, per user and per device. Projects are fixed price.

Can we keep our IT staff?

Yes. Tenom can manage everything or share the work with your team, with who does what agreed in writing first.

Do you support compliance?

Yes. Tenom Assure adds regular checks and monthly reports that show auditors and insurers your protections are in place.



Start with a free IT assessment

Find out where your technology stands, what needs attention first and what can wait. Tenom gives you written findings and a list of priorities. If you'd like to speak with a current client first, Tenom will arrange an introduction.

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SCAN TO BOOK